

## ABOUT OUR PROGRAM

MOSAIC's Refugee Settlement and Integration Program supports the specific needs of refugee claimants and asylum seekers who intend to file a refugee claim. Clients of all backgrounds, ethnicities, sexual orientations, and genders are welcome.

We approach our work with hope, dignity and respect. Our team provides a welcoming community that offers a range of support services, providing direction and guidance for refugee claimants to establish themselves in Canada.

We understand that this is an uncertain time and work together with our clients to ensure that their individual needs are met. Our team is trauma informed and LGBTQIA+ friendly.

## CONTACT US:

refugeeclaimant@mosaicbc.org

**VANCOUVER:** 604.254.9626

**SURREY:** 778.591.9334



MOSAIC is one of the largest settlement non-profit organizations in Canada. We serve immigrant, refugee, migrant and mainstream communities in Greater Vancouver and the Fraser Valley as well as throughout the province of BC and overseas via online programs.

In addition to this program, MOSAIC also offers the following:

- Children and Family Programs
- Employment Programs
- English Language Centre
- Interpretation Services
- Settlement Programs
- Specialized Programs
- Translation Services

To find out more about these services, please visit us at: [www.mosaicbc.org](http://www.mosaicbc.org)



WelcomeBC

*We gratefully acknowledge the financial support of the Province of British Columbia through the Ministry of Jobs Economic Development and Competitiveness.*

Vancouver: 604.254.9626 | Surrey: 778.591.9334  
Monday to Friday 9:00am-5:00pm  
Email: refugeeclaimant@mosaicbc.org

## REFUGEE SETTLEMENT AND INTEGRATION PROGRAM

Serving Refugee Claimants



**MOSAIC**

TOGETHER WE ADVANCE AN INCLUSIVE AND THRIVING CANADA



## REFUGEE SETTLEMENT AND INTEGRATION PROGRAM

## HOW CAN WE HELP?

## Initial Settlement Support

- How to navigate the refugee claim process
- Guidance with healthcare, legal aid, and income assistance
- High-quality English language groups
- Emergency support: housing referrals, food and essential item donations
- Connections to community resources and support services.

## Social Connections and Community Building

- Wellness programs
- Fun community events and celebrations
- Art and creative expression workshops
- Weekly virtual social groups
- Volunteering and leadership opportunities



## Customized Employment Services

Our team is here to assist with:

- Resume writing and interview preparation
- Job search support
- Work permit applications and renewals
- Professional speaker series
- Free certification trainings
- Job fairs
- Mentor and employer connections

## Mental Wellbeing Support

You are not alone during this uncertain time. We provide free, confidential one on one and group mental wellbeing services. These are available in multiple languages for both refugee claimants and resettled refugees throughout the Fraser Valley and in Surrey.



### Available Languages

Services are available in English, Français (French), Tagalog, **کوردی** (Kurdish), **普通话** (Mandarin & Cantonese), **فارسی** (Farsi), **عربی** (Arabic), Español (Spanish), and Magyarul (Hungarian).

### Locations Available

- Vancouver
- Surrey
- Burnaby
- New Westminster
- Langley



EXCELLENCE  
INNOVATION  
INCLUSION  
COMMITMENT  
INTEGRITY